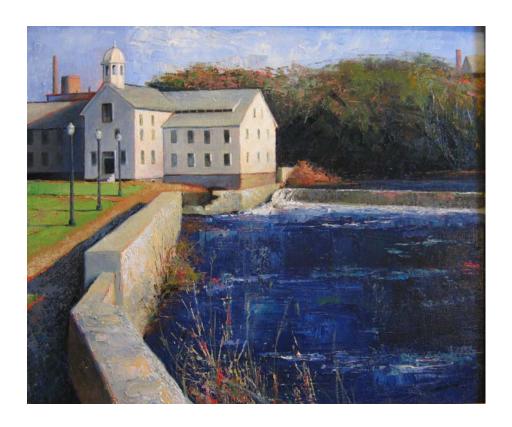
### State of Rhode Island and Providence Plantations

# Budget



# Fiscal Year 2014

Volume I – General Government, Quasi-Public Agencies and Component Units

Lincoln D. Chafee, Governor

### **Agency**

### Rhode Island Commission For Human Rights

#### **Agency Mission**

To enforce state and federal anti-discrimination laws.

#### **Agency Description**

The Rhode Island Commission for Human Rights enforces Rhode Island anti-discrimination laws in the areas of employment, housing, public accommodations, credit, and delivery of services. The employment and public accommodation statutes prohibit discrimination based on race, color, sex, religion, age, sexual orientation and gender identity/expression, disability and ancestral origin. The housing and credit statutes also prohibit discrimination based on marital status, familial status and association with members of a protected class. The housing statute additionally prohibits discrimination on the basis of status as a victim of domestic abuse. The delivery of service statute prohibits discrimination on the basis of disability.

The commission's major program activities include outreach and education, intake, investigation, conciliation and administrative hearings. Staff members perform outreach and education activities voluntarily and frequently, after normal working hours. Intake involves the receipt and evaluation of inquiries. If the allegations present a prima facie case of discrimination, a formal charge of discrimination is prepared and forwarded to the respondent. Investigators conduct an impartial analysis of evidence obtained from both parties, compare all elements of the case and attempt to negotiate a resolution. Where resolution is not achieved, investigators make a recommendation on the merits of the charge to a Preliminary Investigating Commissioner ("PIC"). The PIC makes a formal ruling as to whether there is "Probable Cause" or "No Probable Cause" in respect to the allegations of the charge. Upon a "Probable Cause" ruling, the commission attempts to conciliate the matter. The parties have the opportunity to elect that the matter be heard in Superior Court. Where conciliation is unsuccessful, and the parties have elected to proceed at the commission, an administrative hearing is conducted. At the administrative hearing, evidence is admitted and sworn testimony is heard before a Commissioner; a court stenographer also is present. The commission renders a formal decision and order following an administrative hearing.

### **Statutory History**

The commission was created and empowered in 1949 by Title 28, Chapter 5 of the General Laws of Rhode Island (the Fair Employment Practices Act). The commission has been given statutory responsibility to enforce the following laws: R.I.G.L. § 28-5-1 et seq.; R.I.G.L. § 34-37-1 et seq. (Fair Housing Practices Act); R.I.G.L. § 11-24-1 et seq. (Hotels and Public Places); R.I.G.L. §§ 23-6-22 and 23-6-23 (Prevention and Suppression of Contagious Diseases); R.I.G.L. § 42-87-1 et seq. (Civil Rights of People with Disabilities); and R.I.G.L. § 40-9.1-1 et seq. (Equal Rights of Blind and Deaf Persons to Public Facilities). In addition to state laws, the Commission assists the federal government in enforcing the following federal laws: Title VII of the Civil Rights Act of 1964, the Age Discrimination in Employment Act, the Americans with Disabilities Act and Title VIII of the Federal Fair Housing Law, as amended.

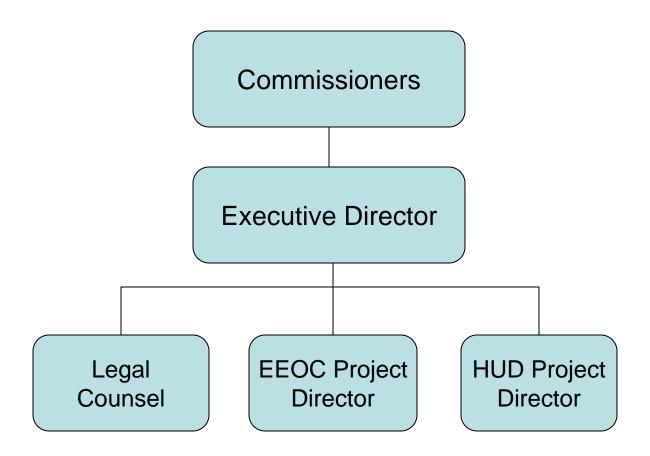
## The Budget

# Rhode Island Commission For Human Rights Central Management

|                                  | 2011<br>Audited | 2012<br>Audited | 2013<br>Enacted | 2013<br>Revised | 2014<br>Recommend |
|----------------------------------|-----------------|-----------------|-----------------|-----------------|-------------------|
| Expenditures By Subprogram       |                 |                 |                 |                 |                   |
| Operations                       | 1,355,743       | 1,408,199       | 1,463,760       | 1,439,817       | 1,459,423         |
| Total Expenditures               | \$1,355,743     | \$1,408,199     | \$1,463,760     | \$1,439,817     | \$1,459,423       |
| Expenditures By Object           |                 |                 |                 |                 |                   |
| Personnel                        | 1,108,134       | 1,181,134       | 1,229,509       | 1,204,158       | 1,236,834         |
| Operating Supplies and Expenses  | 231,229         | 227,065         | 234,251         | 235,659         | 222,589           |
| Subtotal: Operating Expenditures | 1,339,363       | 1,408,199       | 1,463,760       | 1,439,817       | 1,459,423         |
| Capital Purchases and Equipment  | 16,380          | -               | -               | -               | -                 |
| Total Expenditures               | \$1,355,743     | \$1,408,199     | \$1,463,760     | \$1,439,817     | \$1,459,423       |
| Expenditures By Funds            |                 |                 |                 |                 |                   |
| General Revenue                  | 1,214,438       | 1,093,206       | 1,137,768       | 1,133,129       | 1,150,785         |
| Federal Funds                    | 141,305         | 314,993         | 325,992         | 306,688         | 308,638           |
| Total Expenditures               | \$1,355,743     | \$1,408,199     | \$1,463,760     | \$1,439,817     | \$1,459,423       |

# The Agency

### Rhode Island Commission For Human Rights



### **Personnel**

# Rhode Island Commission For Human Rights Central Management

| EXECUTIVE SECRETARY - HUMAN RIGHTS  |  |         | FY 2013 |             | FY 2014 |             |
|---|--|---------|---------|-------------|---------|-------------|
| EXECUTIVE SECRETARY - HUMAN RIGHTS  |  | Grade   | FTE     | Cost        | FTE     | Cost        |
| LEGAL COUNSEL         00826A         2.0         142,455         2.0         142,455           HUD PROJECT DIRECTOR         00320A         1.0         54,896         1.0         54,896           EQUAL EMPLOYMENT OPP. COMM. PROJECT DIR.         00320A         1.0         53,167         53,167           SENIOR COMPLIANCE OFFICER (HUMAN RIGHTS)         00319A         3.5         173,138         3.5         173,630           CHIEF CLERK         00613A         1.0         48,137         1.0         48,137           INVESTIGATOR (HUMAN RIGHTS)         00314A         3.0         125,288         3.0         125,288           ADMINISTRATIVE AIDE         00810A         2.0         76,877         2.0         76,877           Subtotal         -         (20,367)         -         (20,859)           Subtotal         -         (20,367)         -         (20,859)           Subtotal         -         (20,367)         -         (20,859)           Total Salaries         14,5         \$734,954         14,5         \$734,954           Benefits         14,5         \$734,954         14,5         \$734,954           Benefits         14,5         \$734,954         14,5         \$74,954  | Unclassified   |         |         |             |         |             |
| HUD PROJECT DIRECTOR 00320A 1.0 54.896 1.0 54.896 EQUAL EMPLOYMENT OPP. COMM. PROJECT DIR. 00320A 1.0 53.167 1.0 53.10 53.167 1.0 53.10 53.167 1.0 53.167 1.0 53.167 1.0 53.167 1.0 53.167 1.0 53.167 | EXECUTIVE SECRETARY - HUMAN RIGHTS                       | 00832A  | 1.0     | 81,363      | 1.0     | 81,363      |
| EQUAL EMPLOYMENT OPP. COMM. PROJECT DIR.         00320A         1.0         53,167         1.0         53,167           SENIOR COMPLIANCE OFFICER (HUMAN RIGHTS)         00319A         3.5         173,138         3.5         173,630           CHIEF CLERK         000 314A         3.0         125,288         3.0         48,137           INVESTIGATOR (HUMAN RIGHTS)         00314A         3.0         125,288         3.0         125,288           ADMINISTRATIVE AIDE         00810A         2.0         76,877         2.0         76,877           Subtotal         -         (20,367)         -         (20,859)           Subtotal         -         (320,367)         -         (320,859)           Total Salaries         14,5         \$734,954         14,5         \$734,954           Benefits         4,130         4,211         4,211         14,21         14,21         14,21         14,21         14,21         14,21         14,21         14,21         14,21   | LEGAL COUNSEL  | 00826A  | 2.0     | 142,455     | 2.0     | 142,455     |
| SENIOR COMPLIANCE OFFICER (HUMAN RIGHTS)         00319A         3.5         173,138         3.5         173,630           CHIEF CLERK         00G13A         1.0         48,137         1.0         48,137           INVESTIGATOR (HUMAN RIGHTS)         00314A         3.0         125,288         3.0         125,288           ADMINISTRATIVE AIDE         00810A         2.0         76,877         2.0         76,877           Subtotal         -         (20,367)         -         (20,859)           Tumover         -         (20,367)         -         (20,859)           Subtotal         -         (20,367)         -         (20,859)           Subtotal         -         (20,367)         -         (20,859)           Subtotal         -         (20,367)         -         (20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         -         (20,367)         -         (20,859)           Retiree Health         4,130         4,211         -         (20,289)         -         56,228         56,228         56,228         -         56,228         -         50,310         176,659         -         163,013   | HUD PROJECT DIRECTOR                                     | 00320A  | 1.0     | 54,896      | 1.0     | 54,896      |
| CHIEF CLERK         00G13A         1.0         48,137         1.0         48,137           INVESTIGATOR (HUMAN RIGHTS)         00314A         3.0         125,288         3.0         125,288           ADMINISTRATIVE AIDE         00810A         2.0         76,877         2.0         76,877           Subtotal         -         (20,367)         -         (20,859)           Turnover         -         (\$20,367)         -         (\$20,859)           Subtotal         -         (\$20,367)         -         (\$20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         -         (\$20,367)         -         (\$20,859)           Total Salaries         41.5         \$734,954         14.5         \$734,954           Benefits         41.5         \$734,954         14.5         \$734,954           Retire Health         50,419         56,228         56,228         56,228         66,228         66,228         66,228         66,228         66,228         66,228         175,660         827,560         8436,313         \$468,989         175,660         870,759         880,777         \$83,031         8468,989         89,777         \$83,031  | EQUAL EMPLOYMENT OPP. COMM. PROJECT DIR.                 | 00320A  | 1.0     | 53,167      | 1.0     | 53,167      |
| NVESTIGATOR (HUMAN RIGHTS)  | SENIOR COMPLIANCE OFFICER (HUMAN RIGHTS)                 | 00319A  | 3.5     | 173,138     | 3.5     | 173,630     |
| ADMINISTRATIVE AIDE         00810A         2.0         76.877         2.0         76.877           Subtotal         14.5         \$755,321         14.5         \$755,813           Turnover         -         (20,367)         -         (20,859)           Subtotal         -         (\$20,367)         -         (\$20,859)           Subtotal         -         (\$20,367)         -         (\$20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         -         4,130         4,211         \$734,954           FICA         56,228         56,228         56,228         56,228         \$6,228         56,228         \$6,231         \$176,659         \$10,675         \$9,041         \$10,675         \$10,675         \$10,675         \$10,675         \$11,71,267         \$14.5         \$1,2  | CHIEF CLERK  | 00G13A  | 1.0     | 48,137      | 1.0     | 48,137      |
| Subtotal         14.5         \$755,321         14.5         \$755,813           Turnover         -         (20,367)         -         (20,859)           Subtotal         -         (\$20,367)         -         (\$20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         -         -         4,130         4,211           FICA         56,228         56,228         56,228           Retiree Health         50,419         50,419         50,131           Health Benefits         163,013         175,660           Retirement         163,013         175,660           Retirement         8436,313         \$468,993           Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Cierical and Temporary Services         5,331         \$5,331         \$5,331           Total Personnel         14.5   | INVESTIGATOR (HUMAN RIGHTS)                              | 00314A  | 3.0     | 125,288     | 3.0     | 125,288     |
| Turnover         - (20,367)         - (20,859)           Subtotal         - (\$20,367)         - (\$20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         Payroll Accrual         4,130         4,211         4,211         FICA         56,228         56,228         56,228         56,228         56,228         56,228         56,228         56,228         56,228         56,228         75,602         82,603         82,603         82,603         82,603         82,603         82,703         82,756         82,756         82,756         82,756 <t< td=""><td>ADMINISTRATIVE AIDE</td><td>00810A</td><td>2.0</td><td>76,877</td><td>2.0</td><td>76,877</td></t<>  | ADMINISTRATIVE AIDE                                      | 00810A  | 2.0     | 76,877      | 2.0     | 76,877      |
| Subtotal         -         (\$20,367)         -         (\$20,859)           Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         Payroll Accrual         4,130         4,211         4,211         FICA         56,228         56,228         56,228         56,228         8,228         8,228         8,228         8,228         8,228         8,228         8,228         8,228         8,228         8,228         8,228         1,256         1,256         1,256         1,256         1,256         1,257         1,256         1,257         1,256         1,257 <td>Subtotal</td> <td></td> <td>14.5</td> <td>\$755,321</td> <td>14.5</td> <td>\$755,813</td>   | Subtotal   |         | 14.5    | \$755,321   | 14.5    | \$755,813   |
| Total Salaries         14.5         \$734,954         14.5         \$734,954           Benefits         Payroll Accrual         4,130         4,211           FICA         56,228         56,228         56,228           Retiree Health         50,419         56,131           Health Benefits         162,523         175,660           Retirement         163,013         176,759           Subtotal         \$436,313         \$468,989           Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031         \$436,939           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         593,015         \$93,0675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Turnover   |         | -       | (20,367)    | -       | (20,859)    |
| Benefits           Payroll Accrual         4,130         4,211           FICA         56,228         56,228           Retiree Health         50,419         56,131           Health Benefits         162,523         175,660           Retirement         163,013         176,759           Subtotal         \$436,313         \$468,989           Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         11.5         \$913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159  | Subtotal   |         | -       | (\$20,367)  | -       | (\$20,859)  |
| Payroll Accrual         4,130         4,211           FICA         56,228         56,228           Retiree Health         50,419         56,131           Health Benefits         162,523         175,660           Retirement         163,013         176,759           Subtotal         \$436,313         \$468,989           Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031           Statewide Benefit Assessment         \$27,560         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331 <td< td=""><td>Total Salaries</td><td></td><td>14.5</td><td>\$734,954</td><td>14.5</td><td>\$734,954</td></td<>  | Total Salaries   |         | 14.5    | \$734,954   | 14.5    | \$734,954   |
| FICA         56,228         56,228           Retiree Health         50,419         56,131           Health Benefits         162,523         175,660           Retirement         163,013         176,759           Subtotal         \$436,313         \$468,989           Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031           Statewide Benefit Assessment         \$27,560         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         5913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Benefits   |         |         |             |         |             |
| Retiree Health       50,419       56,131         Health Benefits       162,523       175,660         Retirement       163,013       176,759         Subtotal       \$436,313       \$468,989         Total Salaries and Benefits       14.5       \$1,171,267       14.5       \$1,203,943         Cost Per FTE Position (excluding Statewide Benefit Assessment)       \$80,777       \$83,031         Statewide Benefit Assessment       \$27,560       \$27,560         Payroll Costs       14.5       \$1,198,827       14.5       \$1,231,503         Purchased Services       5,331       5,331       5,331         Subtotal       \$5,331       \$5,331       \$5,331         Total Personnel       14.5       \$1,204,158       14.5       \$1,236,834         Distribution By Source Of Funds       5913,019       11.2       \$930,675         Federal Funds       3.0       \$291,139       3.3       \$306,159  | Payroll Accrual  |         |         | 4,130       |         | 4,211       |
| Health Benefits   | FICA   |         |         | 56,228      |         | 56,228      |
| Retirement       163,013       176,759         Subtotal       \$436,313       \$468,989         Total Salaries and Benefits       14.5       \$1,171,267       14.5       \$1,203,943         Cost Per FTE Position (excluding Statewide Benefit Assessment)       \$80,777       \$83,031         Statewide Benefit Assessment       \$27,560       \$27,560         Payroll Costs       14.5       \$1,198,827       14.5       \$1,231,503         Purchased Services       200,000       \$5,331 <t< td=""><td>Retiree Health</td><td></td><td></td><td>50,419</td><td></td><td>56,131</td></t<>  | Retiree Health   |         |         | 50,419      |         | 56,131      |
| Subtotal       \$436,313       \$468,989         Total Salaries and Benefits       14.5       \$1,171,267       14.5       \$1,203,943         Cost Per FTE Position (excluding Statewide Benefit Assessment)       \$80,777       \$83,031         Statewide Benefit Assessment       \$27,560       \$27,560         Payroll Costs       14.5       \$1,198,827       14.5       \$1,231,503         Purchased Services       5,331       5,331       5,331         Subtotal       \$5,331       \$5,331       \$5,331         Total Personnel       14.5       \$1,204,158       14.5       \$1,236,834         Distribution By Source Of Funds       11.5       \$913,019       11.2       \$930,675         Federal Funds       3.0       \$291,139       3.3       \$306,159  | Health Benefits  |         |         |             |         | 175,660     |
| Total Salaries and Benefits         14.5         \$1,171,267         14.5         \$1,203,943           Cost Per FTE Position (excluding Statewide Benefit Assessment)         \$80,777         \$83,031           Statewide Benefit Assessment         \$27,560         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         Clerical and Temporary Services         5,331         5,331         5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         5913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Retirement   |         |         | 163,013     |         | 176,759     |
| Cost Per FTE Position (excluding Statewide Benefit Assessment)       \$80,777       \$83,031         Statewide Benefit Assessment       \$27,560       \$27,560         Payroll Costs       14.5       \$1,198,827       14.5       \$1,231,503         Purchased Services       Clerical and Temporary Services       5,331       5,331       5,331         Subtotal       \$5,331       \$5,331       \$5,331         Total Personnel       14.5       \$1,204,158       14.5       \$1,236,834         Distribution By Source Of Funds       3.0       \$913,019       11.2       \$930,675         Federal Funds       3.0       \$291,139       3.3       \$306,159  | Subtotal   |         |         | \$436,313   |         | \$468,989   |
| Statewide Benefit Assessment         \$27,560         \$27,560           Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Clerical and Temporary Services         5,331         \$5,331         \$5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         5913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159  | <b>Total Salaries and Benefits</b>                       |         | 14.5    | \$1,171,267 | 14.5    | \$1,203,943 |
| Payroll Costs         14.5         \$1,198,827         14.5         \$1,231,503           Purchased Services         5,331         5,331         5,331           Clerical and Temporary Services         5,331         \$5,331         \$5,331           Subtotal         \$5,331         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         General Revenue           General Revenue         11.5         \$913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Cost Per FTE Position (excluding Statewide Benefit Asses | ssment) |         | \$80,777    |         | \$83,031    |
| Purchased Services           Clerical and Temporary Services         5,331         5,331           Subtotal         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         5913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Statewide Benefit Assessment                             |         |         | \$27,560    |         | \$27,560    |
| Clerical and Temporary Services         5,331         5,331           Subtotal         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         Time Service of Serv  | Payroll Costs  |         | 14.5    | \$1,198,827 | 14.5    | \$1,231,503 |
| Subtotal         \$5,331         \$5,331           Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds General Revenue         11.5         \$913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159  | Purchased Services                                       |         |         |             |         |             |
| Total Personnel         14.5         \$1,204,158         14.5         \$1,236,834           Distribution By Source Of Funds         General Revenue         11.5         \$913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Clerical and Temporary Services                          |         |         | 5,331       |         | 5,331       |
| Distribution By Source Of Funds           General Revenue         11.5         \$913,019         11.2         \$930,675           Federal Funds         3.0         \$291,139         3.3         \$306,159   | Subtotal   |         |         | \$5,331     |         | \$5,331     |
| General Revenue       11.5       \$913,019       11.2       \$930,675         Federal Funds       3.0       \$291,139       3.3       \$306,159   | Total Personnel  |         | 14.5    | \$1,204,158 | 14.5    | \$1,236,834 |
| Federal Funds 3.0 \$291,139 3.3 \$306,159   | Distribution By Source Of Funds                          |         |         |             |         |             |
|   | General Revenue  |         | 11.5    | \$913,019   | 11.2    | \$930,675   |
| Total All Funds 14.5 \$1,204,158 14.5 \$1,236,834   | Federal Funds  |         | 3.0     | \$291,139   | 3.3     | \$306,159   |
|   | Total All Funds  |         | 14.5    | \$1,204,158 | 14.5    | \$1,236,834 |

### Performance Measures

# Rhode Island Commission For Human Rights Central Management

#### Cases Processed

This performance measure assesses the number of cases achieving a final disposition (e.g., settlement, No Probable Cause ruling, administrative closure) as well as cases in which a ruling of Probable Cause has been rendered. Although Probable Cause rulings do not result in an immediate closure of cases, such cases are included here so as to accurately reflect the overall work of Commission staff. A higher number of cases processed indicates a greater amount of agency work product and results in a decrease in the number of cases carried forward to a new fiscal year. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

|        | 2011 | 2012 | 2013 | 2014 |
|--------|------|------|------|------|
| Target | N/A  | N/A  | 422  | 422  |
| Actual | 422  | 411  | 125  |      |

#### **Outreach Activities**

This performance measure represents the number of outreach activities conducted by agency staff in compliance with the statutory mandate of R.I.G.L. § 28-5-14. A higher number of outreach activities generally indicates a greater success at compliance with the statutory mandate. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

|        | 2011 | 2012 | 2013 | 2014 |
|--------|------|------|------|------|
| Target | N/A  | N/A  | 26   | 27   |
| Actual | 32   | 24   | 11   |      |